

Preparing and Shipping your Sample for Testing:

When preparing your sample material for testing, it helps to think like a scientist. Try to create the most sterile environment possible for prepping and packaging your sample. You can avoid contamination by working on a clean surface and wearing latex gloves. This is especially important if you are ordering Microbial testing.

If you are shipping your sample to us, we require that your ship exclusively via Fed-Ex or UPS, overnight. We cannot accept samples sent through USPS.

When mailing us your samples for testing, it is extremely important that your sample material is properly packaged. If you are sending flowers or other plant material, place it in a sturdy, air-tight container to protect it from being crushed. Next, vacuum-seal the container to eliminate any odors. Concentrates and infused products should be packaged in a similar manner. For best results and to ensure the best possible image of your product, you may want to consider sending concentrates and infused products in temperature-regulating packaging to avoid any heating or melting of your product. If you are shipping liquids or oils, please use extra care to ensure that it will not leak or spill during shipping. Please do not include any extra chemicals, perfumes, coffee or other volatile materials with your samples in an attempt to mask the smell.

Keep in mind that your sample will be professionally photographed with a high-resolution camera as it is logged into our system. This image will appear on your results page on sclabs.com so taking a little extra time in prepping and packaging your sample will result in a more attractive representation of your product.

Finally, be sure to fully seal every seam of the shipping box with packaging tape. This prevents the package from being tampered with.

We are more than happy to provide you with conical vials to make it easier for you to ship your product to us. If you ship your samples to us frequently, be sure to ask your account manager about conical vials and we'll send some out to you right away.

Please ship your samples to the address below:

**SANTA CRUZ LAB:
SC Laboratories
100 Pioneer Street, Suite E
Santa Cruz, CA 95060**

Finally, remember that all samples must be accompanied by a Sample Submission Form. Please fill out the form completely and include it in your package. If this is your first time testing with us, you will want to include a copy of your current medical recommendation and a copy of your California driver's license or state ID. Also be sure to clearly mark the outside of each individual sample as it is listed on your Sample Submission Form.